

Privacy Policy

This Privacy Policy (the "Policy") covers Credit Financier Invest (CFI) Ltd previously CFI Markets Ltd ("CFI" or the "Company") and its Website: www.cfifinancial.com.cy (the "Site" or "Website") regarding types of information that CFI may collect from the Site and the treatment of these personal information. This Policy will also provide you with instructions on how to proceed if you do not wish to share personal information with CFI when visiting its Site. For purposes of this Privacy Policy, personal information is information about you that is personally identifiable including but not limited to: name, age, personal identification information, address, e-mail address or phone number.

If someone under the legal investing age provides the Company with personal information by obtaining access in violation to the Site access restrictions and its terms of use, CFI ask that his/her parent(s) or guardian(s) contact the Customer Service Department by e-mail, at: info@cfifinancial.com.cy.

Upon receiving this request, CFI will promptly remove such information from the Company's records. This Policy only applies to the Site and people that CFI employs or manages regarding the administration of the said Site. The CFI Website is only intended for persons of legal trading age.

CFI' Website may contain links to external websites and through the existence of these publicly available links, the Company does not indorse or take any responsibility regarding their privacy practice or policies. This applies as well on any other information voluntarily provided by you.

1-Information, Collection and Use

CFI does not collect personal information when visiting its Website or through its other online services, unless these information are provided upon registration. However CFI does collect aggregated information. Additionally, these information actively provided by individuals may be recorded by CFI when using the Company's registration form, such as:

- a) Browser used,
- b) Internet IP address,
- c) Tracking Cookies,
- e) Date, time and duration of online activity.

The above information is collected for statistical purpose and used to help diagnose problems with the server. These information are not used in any manner for revealing personal information except as described before.

All personal information provided to CFI through the Site is purely voluntary in nature. If you do not want your information to be collected, please do not submit such information to the Site. If you have already submitted personal information to the Company and wish to have them removed from the records, please contact CFI as mentioned above.

When contacting us, we may ask you for information such as: the name and the company's name (if applicable), company's/ home address, date of birth, telephone, business and mobile numbers, as well as any other identifying information which may be required by CFI occasionally. Please note that upon contacting CFI, you are not considered by the Company as anonymous anymore.

Information about your transactions with CFI are collected, including information about your use of the Company's Site, the dates and times you have accessed the Website, the version of the terms of use and Privacy Policy which you have accepted every time you log in and any other information freely provided, which CFI may choose to collect occasionally.

CFI may automatically receive and record information on its server logs from your browser, including your IP address, cookie information, and the page that has been requested.

CFI uses information for the following general purposes: fulfill clients' requests, improve the Company's products of services, for contest registrations and sweepstakes, for the submission of publications and/or advertisements, to provide information to third parties affiliated to CFI and to contact the clients. We will not provide your information to nonaffiliated third parties without your prior consent.

By entering personal information into the Site, you acknowledge that you are of legal investing age in the jurisdiction in which the access to the Site was made. This Privacy Policy was posted on the Site on March 29, 2017 and is effective as of its posting. For any questions or comments regarding this Policy, please contact CFI by email, at: info@cfifinancial.com.cy.

2-Information, Sharing and Disclosure

CFI is securing and encrypting the confidential information where appropriate. Information entered will not be used by the Company for any other purpose, unless the purpose is described on the Site in the Terms and Conditions.

CFI does not rent, sell, or share personal information about its clients with other people or organizations except as provided herein, or under the following circumstances: We respond to orders, court orders, legal process, to establish or exercise the Company's legal rights or to defend against legal claims; We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of CFI' terms of use, or as otherwise required by the law.

3-Cookies

CFI may use web beacons to access CFI cookies inside and outside the Company's network of websites and in connection with the Site's Services. The Company may set and access CFI cookies on your computer. Cookies are pieces of information that may track visitors' source, click source, search keywords, and many other information used to get to the Company's Website and user circulations to related web pages. Some web-based services require those cookies. Please note that we do not sell or distribute those confidential agreements to any other third party. Any information that the website may store in cookies, is used exclusively for internal purpose only.

4-Changes to This Privacy Policy

CFI may update this Policy occasionally. The Company may provide its clients with notices, including those regarding changes to the agreement, by: e-mail, regular mail or postings on the Site.

5-Monitoring

CFI monitor only live information for the client if he/she is chatting with the Company using the live chatting system, which will detect if the client already exists within the CRM system.

6-Security

Online and money transactions are not done on the Website, but they are done on the gateway for the third party companies dealt with, for example:

- a) Deposits are done on gateway with payment companies using the Client's registered user name and password which he/she have created when opening the account.
- b) Withdrawals are also following the same procedure as for the deposits with extra information provided by the client to meet the required and registered data with the Company's database, whereas the Client's deposit transaction, whether to his Card, bank transfer, Skrill, or any other e-payment method are done aside under third party gateways and not on the website itself.

7-What personal data do we request?

We request the following information from you;

- a) Personal and financial information (This is requested from you during the online registration of a CFI Live Trading Account)
- b) Proof of Identification/Residency (After you have completed the online KYC application form, we request documents that prove your identity as well as your residency. These documents include:
 1. Internationally recognized passport

2. National identity card
3. Driver's license
4. Utility bills such as an electricity, gas or phone bill (not mobile phone bill), valid less than 3 months
5. Bank statements, valid less than 3 months

8-What happens if I choose to not be a client of CFI?

If you do choose to end your working relationship with us, we are required to keep your personal Data on our records for seven (7) years, starting at the point where you explain in writing that you no longer want to be a client of CFI.

9-Our commitment to you

Your privacy is paramount to us, as is the privacy of every other visitor and client (both existing and former). The entire team here at CFI is fully committed to safeguarding any information we collect, use and hold about you. We shall remind you with the General Data Protection Regulation (GDPR), which will apply from 25th May 2018, creates consistent data protection rules across Europe. It applies to companies that are based in the EU and global companies that process personal data about individuals in the EU.

While many of the principles build on current [EU data protection rules](#), the GDPR has a wider scope, more prescriptive standards and substantial fines. For example, it requires a higher standard of consent for using some types of data (personal data, proof of identification, proof of residency, signatures, cardholders, etc.) and broadens individuals' rights with respect to accessing and porting their data. It also establishes significant enforcement powers, allowing a company's supervisory authority to seek fines of up to 4% of global annual revenue for certain violations. Credit Financier Invest (CFI) Ltd is committed to the above Law and has appointed a Data Protection Officer (DPO) who is responsible for overseeing any questions with respect to that matter. If you have any questions, including any request to exercise your legal rights, please contact the DPO using the email dpo@cffinancial.com.cy

We shall remind you that in case you are not in agreement with sharing your data, you have the right to terminate your collaboration with CFI at any time. We shall remind you that by signing the [Explicit approval letter](#) and acknowledging [the terms and conditions](#) you;

- a) Agree that all personal information filled on the real account steps deemed to be accurate, real and legal.
- b) Agree that your personal contact details, including name and other personal information required for account opening, account information and data entries, trade confirmations, accounting enquires, statement of account and other records may be disclosed to third parties associated with CFI. In that respect, CFI might disclose the client's details to the execution venue in case of disputes related to trading issues.
- c) Acknowledge that such third party entities may be located in countries where data protection Laws may not provide an equivalent level of protection to the Laws of the Republic of Cyprus.
- d) Agree that your personal information may be disclosed to third parties for marketing purposes and in order to best administer your client's relationship with CFI.
- e) Acknowledge and agree that such third parties may provide you with marketing material regarding investments and related services, including new products and services offered by them and newsletters, market updates and investment opportunities by email, sms, regular mail, fax or telephone.
- f) Acknowledge that any agreement between the two parties shall be governed by and construed with the Laws of the Republic of Cyprus and the Cypriot Courts will have the exclusive jurisdiction in case of any dispute.
- g) Agree that you have carefully read and understood the above mentioned provisions regarding GDPR and that you provide your consent so that for CFI to collect and process personal data which lawfully obtain from you and from other publicly available sources, all in accordance with the Company's Privacy Policy.

In order that we may in a state of compliance with the General Data Protection Regulation (GDPR) and in order that we may be in a position to proceed with a business relationship with you, you must provide your personal data to us which are necessary for the required commencement and execution of a business relationship and the performance of our contractual obligations. CFI is committed to protecting your privacy and handling your data in an open and transparent manner, and as such we process your personal data in accordance with the [GDPR](#) and the local data protection law. Provided that you have given us your specific consent for processing, then the lawfulness of such processing is based on that consent. You have the right to revoke consent at any time. However, any processing of personal data prior to the receipt of your revocation will not be affected.

10-Governing law

Any use of our website will be governed by the Laws of the Republic of Cyprus, and by accessing www.cfifinancial.com.cy you agree to be bound by all the terms and conditions that are published in our Site.

11-Limitation of liability

We do not provide any warranty as to the accuracy, adequacy or completeness of the information and materials contained in our website. We also expressly reject any liability for any errors and/ or omissions regarding in this regard.

CFI doesn't provide any warranty of any kind, implied expressed or statutory, including but not limited to the warranties of non-infringement of third party rights, title merchantability, fitness for a particular purpose and freedom from computer virus, in conjunction with the information and materials that appear on our website.

Hyperlinks to other websites are followed at your risk and we cannot vouch for the content, accuracy, and opinions expressed by third-party websites. The website links that appear on third-party websites are not controlled, investigated, verified, monitored and/ or endorsed by us, so please navigate carefully when on third-party websites.

Any damages, losses or expenses which arise in connection to our website or its use or inability to use by any person or in connection to the inability to execute an order, error, omission, interruption, fault, delay in operation or transmission, computer viruses, communication failure or line or system failure, even if CFI or its representatives have been informed about the possibility of such damages, losses or costs; and for errors or inaccuracies in the transmission process of data and/ or orders in trading Forex and/ or CFDs, or any instructions from the client/ visitor of our site, interference, fraudulent impersonation, breaking of secret access codes, erroneous recording or transmission of message or system failure due to force majeure or for whatever other reason which is not due to breach of the above either by CFI.

We shall not be held liable for any damage that may occur to the hardware or software of any visitor that may arise as a result of the use of our website and/ or land or in connection of our website with other websites/ hyperlinks or internet resources.

12-Do you have any questions?

If you've got any questions or concerns that haven't been covered in this Privacy Policy, feel free to [contact us](#)

The CFI Website is secured from several other injections, spams, and many other illegal "Trojans" viruses that may result in any failures by using special encryption and special captcha prevention.